Z|O

ZANA ANICET OUATTARA

SUPPLY CHAIN MANAGER

Rhône-Alpes, France | +33 7 44 13 69 39 | ozanapremier225@gmail.com



PROFILE

With more than 12 years of diverse professional experience, including significant roles in the army, transport, logistics and inventory management, I bring versatile expertise that will be a valuable asset to your company. My ability to adapt to different industries and take on varied challenges enables me to contribute effectively to the organisation's strategic objectives. My commitment and know-how are the guarantee of the added value I offer to put at your service.

DRIVING LICENCE

Driving licence

Licences B, C

LANGUAGES

- French C2
- English B1
- Italian B1
- Spanish B1

SKILLS

- SQL, Excel, Tableau, Power BI
- No-Code
- Project management
- Team management
- Microsoft Office
- SAP MM

LINK

OUATTARA Zana Anicet:

https://www.linkedin.com/in/zana-anicet-ouattara-6b3361138

INTERESTS

- Artificial Intelligence
- Software Development
- Travel
- Finance
- Music

REFERENCES

References available on request.

PROFESSIONAL EXPERIENCE

La Poste
2025 - 2026
Lyon

OPERATIONS AND CUSTOMER SERVICE MANAGER

- Supervised team managers to ensure efficient operations management and compliance with quality standards.
- Coordinated across departments to optimise processes, improve workflows and overall performance.
- Accountable for customer satisfaction, ensuring service quality, problem resolution and information reporting.

FNAC/DARTY
Oct 2024 - Aug 2025
Satolas-et-Bonce

MANAGER, GROUP LEADER

- Effectively led two specialised teams (cross-docking and storage/order picking), implementing continuous improvements to optimise the supply chain.

RGIS
Sep 2023 - Apr 2024
Lyon

SUPERVISOR

- Effectively supervised teams dedicated to carrying out inventories, ensuring accuracy, on-time delivery and process standardisation.

Amazon
Jan 2020 - May 2022
Satolas-et-Bonce

TEAM LEADER

- Dynamically managed a parcel sorting team, optimising logistics flows and ensuring high operational performance.

French Army
Jan 2014 - Aug 2018
Nîmes

TEAM LEADER

- Dynamic leadership of a team of 2 or 3 people, ensuring the effective execution of the group leader's orders.
- Actively committed to the skills development and career advancement of the soldiers under my responsibility.

EDUCATION

MBWAY
2027
Lyon

INTERNATIONAL DIPLOMA OF HIGHER STUDIES IN BUSINESS ADMINISTRATION AND MANAGEMENT (MBA)

MBA in Supply Chain Management (Master's level)

Openclassrooms
2022
L'Isle-d'Abeau

BACHELOR'S LEVEL DATA ANALYST

- Completed 10 business projects strengthening technical expertise in Data Analytics.

Université Jean Moulin
2019
Saint-Étienne

DAEU B (FRENCH SCIENTIFIC BACCALAUREATE EQUIVALENT)

TRAINING

INCO/ COURSERA
Jun 2024 - Sep 2024

GOOGLE DATA ANALYTICS CERTIFICATE

Paris
Oct 2023

DIGITAL MARKETING

La Poste
Jan 2022

CACES 1B AND 3 (FORKLIFT LICENCES)

IDEAL Formation
Oct 2019

SST (FIRST AID), ADR, FIMO, DRIVER CARD

L'Isle-d'Abeau
Sep 2023

CERTIFICATE OF CAPACITY FOR LIGHT ROAD FREIGHT TRANSPORT

COMPLETED PROJECT

Tableau Software

HTTPS://PUBLIC.TABLEAU.COM/APP/PROFILE/ZANA.ANICET.ANICET.OUATTARA/VIZ/OUATTARA_ZANA_3_EXPORT_0320222/HISTOIREMONDIALE

- Built a dashboard for the NGO DWFA to determine which countries are most in need of drinking water.